

Screening

In this part, you will answer some questions about your job information and the online accounts you and your work colleagues **share** for work.

By accounts, we mean any resource which you use an ID and password to access services or content.

By sharing, we mean any situation in which you and your colleagues use a single account/device, either at the same time or taking turns.

What is your current employment status?

Employed full-time (30+ hours per week)

Employed part-time (less than 30 hours per week)

Full-time student (students with a job should select this option)

Self-employed / business owner

Stay-at-home parent / Unemployed / Retired

Prefer not to say

Other

Including yourself, how many full-time employees work at your company/organization?

| | |
|--------------|-----------|
| One/ Just me | 50 - 99 |
| 2 - 5 | 100 - 499 |
| 6 - 9 | 500 - 999 |
| 10 - 19 | >1,000 |
| 20 - 49 | |

Did you share any online accounts with colleagues, co-workers or collaborators for work purposes? (e.g., company intranet login, e-commerce account, shipping account, E-mail, Social Media, etc.)

Yes

No

In a typical work day, how often do you use each of these for work?

| | A few times a day | Once a day | A few times a week | Once a week | Less than once a week |
|---|-----------------------|-----------------------|-----------------------|-----------------------|--------------------------|
| Mobile device (smartphone or tablet) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Computer (desktop or laptop) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Social Networking, Blogging and Forum

Do you share any ***Social media, Blogging and Forum*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-----------|-----------|-----------|-------------|
| Facebook | Google+ | Reddit | Blogger |
| Twitter | Tumblr | Flickr | Squarespace |
| LinkedIn | Quora | Snapchat | Imgur |
| Instagram | Pinterest | Wordpress | Meetup |

If your accounts are not listed here, or you don't have any ***Social Networking, Blogging and Forum*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Social media, Blogging and Forum accounts in the work.

What are some ***Social Networking, Blogging and Forum*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

E-mail, Message and Video Conference

Do you share any ***E-mail, Message and Video Conference*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|--------------------|----------|--------------------|----------------------|
| Gmail | Kik | Hangouts | Cisco WebEx Meetings |
| Yahoo mail | WhatsApp | Slack | Polycom |
| Outlook mail | Line | Discord | Zoom |
| Facebook Messenger | Lync | HipChat | TeamSpeak |
| Marco Polo | GroupMe | Skype for business | Google Duo |

If your accounts are not listed here, or you don't have any ***E-mail, Message and Video Conference*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any E-mail, Message and Video Conference accounts in the work.

What are some ***E-mail, Message and Video Conference*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

E-Commerce

Do you share any ***E-Commerce*** accounts with colleagues, co-workers or collaborators?
Please choose all accounts that you share from the following list.

| | | | |
|----------|--------------|--------------------------------|-------------------|
| Amazon | Wayfair | Newegg | Over Night Prints |
| Walmart | Groupon | Staples | Btod |
| eBay | Target | Moo | Wish |
| Ikea | Home Depot | Quill | Letgo |
| Best Buy | Office Depot | National Business Furniture | OfferUp |

If your accounts are not listed here, or you don't have any ***E-Commerce*** accounts that you share, then select a corresponding option. **ONLY** leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any E-Commerce accounts in the work.

What are some ***E-Commerce*** accounts which you share in the work, but are not on the list?
Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Logistics and Delivery

Do you share any ***Logistics and Delivery*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-------|---------------|---------------|----------------|
| UPS | Tnt | C.H. Robinson | Penske |
| FedEx | Dpd | J.B. Hunt | Kuehne + Nagel |
| DHL | DB Schenker | Ryder | Brinks |
| USPS | XPO Logistics | Americold | Cma-cgm.com |
| Uhaul | Expeditors | NFI | Apl.com |

If your accounts are not listed here, or you don't have any **Logistics and Delivery** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Logistics and Delivery accounts in the work.

What are some **Logistics and Delivery** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Cloud Storage and Computing

Do you share any **Cloud Storage and Computing** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|--------------|-----------------|--------------------|-------------|
| OneDrive | Microsoft Azure | Amazon Web Service | CenturyLink |
| Google Drive | MediaFire | Uploaded.net | OpenStack |
| Dropbox | Mega.nz | 4shared.com | Heroku |
| Amazondrive | Box | IBM Cloud | Cloudways |
| iCloud | Sharefile.com | DigitalOcean | Pivotal.io |

If your accounts are not listed here, or you don't have any **Cloud Storage and Computing** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Cloud Storage and Computing accounts in the work.

What are some ***Cloud Storage and Computing*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Documents, Codes and Scheduling

Do you share any ***Documents, Codes and Scheduling*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|----------------------|-----------|--------------------|-------------------|
| Microsoft office 365 | GitLab | Adobe Sign | IBM Notes |
| Google doc | Bitbucket | SignNow | Business Calendar |
| WPS Office | Adobe | Google Keep | TSheets |
| Evernote | PandaDoc | Google Calendar | Acuity Scheduling |
| Github | DocuSign | Microsoft Exchange | Todoist |

If your accounts are not listed here, or you don't have any ***Documents, Codes and Scheduling*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Documents, Codes and Scheduling accounts in the work.

What are some ***Documents and Scheduling*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Intranet Software and Internal Wiki

Do you share any ***Intranet Software and Internal Wiki*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|--------------------------|--------------------------|--------------|-----------|
| A company intranet login | Jostle.me | Hub Intranet | Wikia |
| A database installation | Clinked | Jiva | Tetra |
| A VPN installation | Noodle | Bloomfire | Wikihow |
| An SVN installation | Igloo | Unily | MediaWiki |
| Sharepoint | Communifire | Kentico CMS | DokuWiki |
| Bitrix24 | OnSemble Intranet Portal | Confluence | TikiWiki |
| MangoApps | Simpplr | Wikidot | |

If your accounts are not listed here, or you don't have any ***Intranet Software and Internal Wiki*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Intranet Software and Internal Wiki accounts in the work.

What are some ***Intranet Software and Internal Wiki*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Professional Software and References

Do you share any ***Professional Software and References*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-----------|---------------------------|-------------------|----------------|
| MathWorks | A paper submission system | Sciencedirect.com | Arxiv.org |
| ANSYS | Arena Simulation | Autodesk.com | Sciencemag.org |
| Plexim | ProModel | ieee.org | Mdni.com |

| | | | |
|---------|------------------|------------|------------------------|
| Opal-rt | EagleView | acm.org | Plos.org |
| Simio | Researchgate.net | Nature.com | Scientificamerican.com |

If your accounts are not listed here, or you don't have any ***Professional Software and References*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Professional Software and References accounts in the work.

What are some ***Professional Software and References*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Advertising and Marketing

Do you share any ***Advertising and Marketing*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|----------------------|--------------------|----------------|-----------------------|
| AdWords | Amazon Advertising | Marketo | InMobi |
| AdSense | Twitter Ads | Aprimo | IronSource |
| Facebook Ads Manager | OpenX | Marin Software | Adobe Marketing Cloud |
| DoubleClick | Adtech | Chartboost | MailChimp |
| searchads.apple.com | Criteo | AdColony | SEMrush |
| Search Ads | SkimLinks | UnityAds | Moz |
| AdMob | Craigslist | Vungle | Constant Contact |

If your accounts are not listed here, or you don't have any ***Advertising and Marketing*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Advertising and Marketing accounts in the work.

What are some ***Advertising and Marketing*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Website Builder and Management

Do you share any ***Website Builder and Management*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-------------------------|-------------|----------------|---------------|
| Google My Business | Weebly | Drupal | Format |
| Yelp for business owner | Shopify.com | GoDaddy.com | Volusion |
| WordPress.com | Jimdo | Google Domains | Namecheap |
| Wix.com | Hubspot | A2 hosting | Bluehost |
| Squarespace | Sitefinity | WP Engine | Website Admin |

If your accounts are not listed here, or you don't have any ***Website Builder and Management*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Website Builder and Management accounts in the work.

What are some ***Website Builder and Management*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Customer Relationship and Contact

Do you share any ***Customer Relationship and Contact*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|--------------------|---------------|-------------------|--------------|
| Salesforce | Highrise | SugarCRM | Infusionsoft |
| Microsoft Dynamics | Marketing 360 | Insightly | ProsperWorks |
| Pipedrive | Zoho | Less Annoying CRM | Freshsales |
| Nimble | HubSpot | | |

If your accounts are not listed here, or you don't have any ***Customer Relationship and Contact*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Customer Relationship and Contact accounts in the work.

What are some ***Customer Relationship and Contact*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Human Resource and Freelance Platform

Do you share any ***Human Resource and Freelance Platform*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-------------------|---------------------------|----------|---------------|
| Indeed | Upwork | Monster | CareerBuilder |
| ADP Workforce Now | Linkedin Talent Solutions | BambooHR | jobsDB |

| | | | |
|----------|--------------|-----------|-------------|
| Workday | Freelancer | Glassdoor | Simplyhired |
| Dayforce | ZipRecruiter | Snag | Jobs.net |
| Fiverr | | | |

If your accounts are not listed here, or you don't have any **Customer Relationship and Contact** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Human Resource and Freelance Platform accounts in the work.

What are some **Human Resource and Freelance Platform** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Project Management and ERP

Do you share any **Project Management and ERP** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|------------|-------------------|-------------------|-------------------------|
| Asana | JIRA | SAP | Tyler technologies |
| Slack | Wrike | NetSuite | Sage Intacct |
| Trello | Procore | Workfront | PeopleSoft |
| Basecamp | Evernote business | Smartsheet | Oracle E-Business Suite |
| Workplace | Buildertrend | Microsoft Project | Oracle ERP Cloud |
| Smartsheet | Monday | TimeCamp | Odoo |

If your accounts are not listed here, or you don't have any **Project Management and ERP** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Project Management and ERP accounts in the work.

What are some ***Project Management and Collaboration*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Accounting, Payroll and Tax

Do you share any ***Accounting, Payroll and Tax*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|------------|-----------------|--------------------|-----------|
| QuickBooks | PwC.com | Invoice Home | H&R Block |
| Xero | Ey.com | Invoice2go | Paycom |
| FreshBooks | Deloitte.com | Invoice Simple | Gusto |
| Workday | KPMG | Microsoft Dynamics | TaxSlayer |
| ADP | Wave | Paychex | Vertex |
| Sage | SurePayRoll.com | Paycor | Avalara |
| SAP Concur | Bill.com | TurboTax | Efile.com |

If your accounts are not listed here, or you don't have any ***Accounting, Payroll and Tax*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Accounting, Payroll and Tax accounts in the work.

What are some ***Accounting, Payroll and Tax*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Banking and Payment

Do you share any ***Banking and Payment*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|------------------|---------------|----------------|---------------|
| Chase | HDFC Bank | Regions Bank | WebMoney |
| Bank of America | ICICI Bank | SunTrust Banks | Western Union |
| Wells Fargo | Discover | PayPal | Authorize.Net |
| Capital One | U.S. Bank | Venmo | Neteller |
| PNC | Citizens Bank | Stripe | CCBill |
| American Express | TD Bank | Square | CyberSource |

If your accounts are not listed here, or you don't have any ***Banking and Payment*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Banking and Payment accounts in the work.

What are some ***Banking and Payment*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Insurance

Do you share any ***Insurance*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-------------------|-------------|----------------|-----------------------------|
| USAA | Progressive | Liberty Mutual | Hiscox |
| Kaiser Permanente | State Farm | Farmers | The Hanover Insurance Group |
| Nationwide | Allstate | The Hartford | Esurance |
| Geico | CNA | Insureon | Travelers |

If your accounts are not listed here, or you don't have any ***Insurance*** accounts that you share, then select a corresponding option. **ONLY** leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Insurance accounts in the work.

What are some ***Insurance*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Crowdfunding and Crowdsourcing

Do you share any ***Crowdfunding and Crowdsourcing*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|-------------|-------------|-----------------------------------|------------------------|
| Kickstarter | Razoo | Doublethedonation.com | Amazon Mechanical Turk |
| Indiegogo | RocketHub | Matching Gifts | SurveyMonkey |
| Patreon | Crowdfunder | Fundly | Qualtrics |
| GoFundMe | Give | Goodsearch.com | CrowdSource |
| Crowdrise | Blackbaud | Etapestry | MicroWorkers |
| PledgeMusic | Youcaring | CrowdFlower (figure-eight.com) | Clickworker |

If your accounts are not listed here, or you don't have any ***Crowdfunding and CrowdSourcing*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Crowdfunding and Crowdsourcing accounts in the work.

What are some ***Crowdfunding and Crowdsourcing*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Utility

Do you share any ***Utility*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|---------------------------------|--|----------|-------------|
| American Water | Eversource | Entergy | CenturyLink |
| Usabluebook | Florida Power & Light | Xfinity | AT&T |
| Veolia | Firstenergy | DIRECTV | Verizon |
| Duke Energy | San Diego Gas & Electric | Sky | T-mobile |
| Pg&e (Pacific Gas and Electric) | CenterPoint Energy | Cox | Sprint |
| National grid | Pseg (Public Service Enterprise Group) | Spectrum | Frontier |
| Consolidated Edison | | | |

If your accounts are not listed here, or you don't have any ***Utility*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Utility m accounts in the work.

What are some ***Utility*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Government

Do you share any ***Government*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | |
|---|---|---|
| dfas.mil (iRAPT, formerly WAWF) | uscis.gov (U.S. Citizenship and Immigration Services) | pay.gov |
| healthcare.gov | ssa.gov (Social Security Administration) | fbo.gov (FedBizOpps) |
| medicaid.gov | Usajobs.gov | sam.gov (System for Award Management) |
| irs.gov (Internal Revenue Service) | Governmentjobs.com | vip.vetbiz.gov |
| sba.gov (Small Business Administration) | uspto.gov (United States Patent and Trademark Office) | sewp.nasa.gov (Solutions for Enterprise-Wide Procurement) |
| Ed.gov (Department of Education) | treasurydirect.gov | Research.gov (NSF ID) |

If your accounts are not listed here, or you don't have any ***Government*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Government accounts in the work.

What are some ***Government*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Entertainment

Do you share any ***Entertainment*** accounts with colleagues, co-workers or collaborators?
Please choose all accounts that you share from the following list.

Netflix

Bandcamp

Pandora

Tidal

Youtube

Tubi

SoundCloud

Apple music

Steam

Crackle

HBO go

Google play

Twitch

Musical.ly

iHeartRadio

Amazon music/ video

Vimeo

Spotify

If your accounts are not listed here, or you don't have any ***Entertainment*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Entertainment accounts in the work.

What are some ***Entertainment*** accounts which you share in the work, but are not on the list?
Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Health and Fitness

Do you share any ***Health and Fitness*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|------------------|------------------|-----------------|------------------------------|
| Drugs.com | Medscape.com | Walgreens | PlanetDrugsDirect.com |
| Myfitnesspal.com | AAMC | CVS | 24 Hour Fitness |
| Mayo Clinic | Bodybuilding.com | Express Scripts | American Council on Exercise |
| Psychology Today | IHerb.com | Zenni Optical | Gold's Gym |

If your accounts are not listed here, or you don't have any ***Health and Fitness*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Health and Fitness accounts in the work.

What are some ***Health and Fitness*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Food and Business Travel

Do you share any ***Food and Business Travel*** accounts with colleagues, co-workers or collaborators? Please choose all accounts that you share from the following list.

| | | | |
|---------------|---------------|------------------|--------------------|
| Grubhub.com | Booking.com | Airbnb.com | Uber |
| Seamless | DoorDash.com | Couchsurfing.com | Lyft |
| Delivery.com | UberEATS.com | Hotels.com | Southwest Airlines |
| Eatstreet.com | Expedia | Kayak.com | Delta.com |
| Domino's | Priceline.com | Marriott.com | American Airlines |

If your accounts are not listed here, or you don't have any ***Food and Business Travel*** accounts that you share, then select a corresponding option. ONLY leave this question unanswered if no options apply to you.

Accounts I share aren't listed here

I don't share any Food and Business Travel accounts in the work.

What are some ***Food and Business Travel*** accounts which you share in the work, but are not on the list? Please enter up to three accounts.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Other Accounts

If there are some other business accounts which you share in the work but are not on the list above, please enter up to three such accounts. If not, please skip this question.

ACCOUNT 1

ACCOUNT 2

ACCOUNT 3

Questions about the shared accounts

Now we'd like to ask you more detailed questions about no **more than three** specific accounts you are sharing.

You indicated you are sharing $\{\text{lm://Field/1}\}$ accounts.

For $\{\text{lm://Field/1}\}$, how often do you or your colleague access this account?

A few times a day

A few times a month

Once a day

Once a month

A few times a week

Less than once a month

Once a week

I don't know

For $\{\text{lm://Field/1}\}$, how many people have access to this account?

- | | |
|------------------|------------------|
| Only me | 5-9 other people |
| 1 other person | 10+ other people |
| 2-4 other people | I don't know |

For $\{\text{lm://Field/1}\}$, which option best describes how the account is used?

- Individual non-work account
- Individual work account
- Team work account
- Other (please describe)

For $\{\text{lm://Field/1}\}$, is this a paid account?

- Yes, paid account
- No, free account
- I don't know

In the last 3 month, what has this account been used for (briefly describe)

For $\{\text{lm://Field/1}\}$, do you or your colleagues access this account with personally owned devices (laptops, tablets, and smart phones)?

- Yes
- No
- I don't know

How important is this account for accomplishing your work?

Extremely important

Very important

Moderately important

Slightly important

Not at all important

I don't know

How sensitive or confidential is the information contained in this account?

Extremely sensitive

Very sensitive

Moderately sensitive

Slightly sensitive

Not all sensitive

I don't know

For $\{lm://Field/1\}$, please describe why you share an account rather than using separate accounts. (select all that apply)

More convenient to set up/ maintain/ have less passwords

Useful to have a central place to share information and collaborate

One account on behalf of or representing the company. (e.g., one Twitter account for the company)

Saves money

Transparent to group members

Emergency access provision. (e.g., to make sure others have the access if you are not at company)

Feeling closer to group members

Other (please describe)

How do you share this account?

Share the password for this account

Share the credential but I don't know the password

Share the same device logged into this account (e.g. desktop, laptop, mobile phone, tablet)

We share this account but do not know details of how the account is shared

Other (please describe)

For $\{\text{Im://Field/1}\}$, please describe how those sharing the account maintained access the last time the password was reset or changed. (select all that apply)

Told others verbally (e.g. face to face, via phone, Skype, etc)

Told others via email, SMS, etc

Used a password manager, such as LastPass, 1password, etc

Wrote it down on a paper, in a book, bulletin board, etc

Updated login information on a shared spreadsheet, google doc, text file, other files, etc

Kept the account signed in on a single device

Posted login information on a password protected social media account

Updated the password according to a formula

Shared the password reset link

Other (please describe)

For $\{\text{Im://Field/1}\}$, when was the last time the password was reset?

Within the last month

Within the last three months

Within the last six months

Within the last year

Over a year ago

Never

I don't know

For $\{\text{lm://Field/1}\}$, do you use two-factor authentication?

Yes

No

I don't know

For $\{\text{lm://Field/1}\}$, do you use a password manager for business?

Yes, we use a password manager for business

No, we use a personal password manager

No, we do not use password manager

I don't know

Why don't you use a password manager? (briefly describe)

For $\{\text{lm://Field/1}\}$, in the last month have you done any of the following with this account?
(select all that apply)

Add protecting password to the emails, files and devices that contain the shared account information

Audit and log the account

Limit the physical access, such as hide or lock the paper and devices with the shared password

Limit access within company-wide intranet

Store username and password separately

Other (please describe)

For $\{lm://Field/1\}$, please briefly describe what you will do to keep the account safe when someone who had access turned over/ left the organization? (For example, changing the password of the account, revoking the access, etc.)

For $\{lm://Field/1\}$, please describe who decided on the password sharing strategies. (select all that apply)

IT department

Team leader

Team members together

Boss

none of the above

I don't know

In the last 3 months have you had any of the following issues with this account? (select all that apply)

It was difficult to trace who did what

You had to inform others of a change of password

No one had access to a password reset email

It was difficult to reset the password

People had trouble logging into the account

It kicked someone out when multiple people logged in

Account was locked due to incorrect login attempts

Difficulty using two-factor authentication

Password was shared with people who should not have access (e.g., who left the company)

Sensitive information was shared with the wrong people (e.g., people outside the company)

In the last 3 months, have you had any other issues or problems with this shared account? (briefly describe)

General security behavior

How many years have you used computers?

How many years have you used the Internet?

How would you rate your familiarity with computer knowledge?

Extremely familiar

Familiar

Somewhat familiar

Not familiar

I have no idea

How would you rate your familiarity with the following concepts or tools?

| | Extremely familiar | Familiar | Somewhat familiar | Not familiar | I have no idea |
|----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| IP address | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Cookie | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Encryption | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Proxy server | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Secure Sockets Layer (SSL) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Tor | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | Extremely familiar | Familiar | Somewhat familiar | Not familiar | I have no idea |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

| | | | | | |
|------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| VPN | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Privacy settings | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Please indicate whether you think each statement is true or false

| | True | False | I don't know |
|--|-----------------------|-----------------------|-----------------------|
| Incognito mode in browsers can prevent websites from collecting information about you. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Website cookies can store users' logins and passwords in your web browser. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| An email that is encrypted does not contain any readable text. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Tor is able to conceal a user's location or Internet activities from surveillance. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| VPN changes a user's IP address and the name of the computer. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Background and Demographics

What industry do you work in?

- | | |
|--|--|
| Consulting / Professional services (excluding legal) | Manufacturing (consumer product goods, automotive, etc.) |
| Education | Media / Entertainment |
| Engineering / Architecture | Non-profit |
| Finance | Real estate |
| Government | Retail |
| Health | Technology |
| Hospitality | Transportation & logistics |
| Housing | Prefer not to say |
| Industrial | Other |
| | <input type="text"/> |
| Legal | |

Which of the following describes your role in your company?

- | | |
|--------------------------|----------------------------|
| Administration / Support | Marketing / Communications |
|--------------------------|----------------------------|

Art, Design or Creative

Engineering

Executive / Upper Management

Finance or Accounting

Human Resources

IT / Information Networking / Information Security

Legal

Project or Program Management

Research

Sales / Business Development

Sole Proprietor / Self-Employed / Freelancer

Prefer not to say

Other

What best describes your role on your primary work team?

Manager

Individual contributor

Advisor/consultant

Support person/administrative assistant

 Other

What is the highest level of education you have completed?

Some high school or less

High school graduate

Some college, no degree

2-year college / technical school degree

4-year college degree

Post-graduate degree

Prefer not to say

Other

What is your age?

Under 18

18-24

25-34

35-44

45-54

55-64

65-74

75+

Prefer not to say

What is your gender?

Female

Male

Transgender female

Transgender male

Non-binary

Prefer not to say

Where were you born?

China

India

United States

United Kingdom

Other

What language do you speak at home?

African

Asian

Caucasian

Hispanic or Latino

Native American

Mixed race

Not sure

Prefer not to say

Other

Last year (2017) what was your total family income from all sources before taxes?

Less than \$10,000

10 to under \$20,000

20 to under \$30,000

30 to under \$40,000

40 to under \$50,000

50 to under \$75,000

75 to under \$100,000

100 to under \$150,000

\$150,000 or more

Prefer not to say

Not sure

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